

## Constant Contact Survey Results

**Survey Name:** NAPBA Administrator Survey

**Response Status:** Partial & Completed

**Filter:** None

Jun 19, 2009 11:01:57 AM

### 1. Please enter the information indicated below. (We won't send solicitations or SPAM)

|               |    |
|---------------|----|
| Company Name  | 15 |
| Work Phone    | 15 |
| Email Address | 15 |

### 2. Approximate number of employees in your organization:

29 Response(s)

### 3. Please indicate which benefits you offer:

|  | Number of Response(s) | Response Ratio |
|--|-----------------------|----------------|
| Section 125 Cafeteria Plans              | 14                    | 93.3%          |
| COBRA Administration                     | 12                    | 80.0%          |
| Transportation Benefits                  | 9                     | 60.0%          |
| Flexible Spending Plans (FSAs)           | 14                    | 93.3%          |
| Health Reimbursement Arrangements (HRAs) | 13                    | 86.6%          |
| Health Savings Accounts (HSAs)           | 13                    | 86.6%          |
| Other                                    | 10                    | 66.6%          |
| <b>Total</b>                             | <b>15</b>             | <b>100%</b>    |

### 4. What percentage of COBRA activations did your organization administer?(This can be measured by counting the number of qualifying notices sent out during the last quarter of 2008, or for 01-2009, then counting the number of activations sent out during the same period.)

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.

|                   | 10% or less | 11-25%   | 26-40%   | 41-55%   | 56% or more |
|-------------------|-------------|----------|----------|----------|-------------|
| Prior to 2-17-09? | 7<br>50%    | 4<br>29% | 3<br>21% | 0<br>0%  | 0<br>0%     |
| After 2-17-09?    | 2<br>14%    | 3<br>21% | 4<br>29% | 3<br>21% | 2<br>14%    |

### 5. Does your organization offer the debit card?

|              | Number of Response(s) | Response Ratio |
|--------------|-----------------------|----------------|
| Yes          | 13                    | 86.6%          |
| No           | 0                     | 0.0%           |
| Other        | 0                     | 0.0%           |
| No Responses | 2                     | 13.3%          |
| <b>Total</b> | <b>15</b>             | <b>100%</b>    |

### 6. What was the average forfeiture amount for your organizations Health FSAs?

12 Response(s)

**7. What was the average 2008 election amount for Health FSAs?**

13 Response(s)

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**8. What percent of your Health FSA account holders were NOT Highly Compensated Executives (HCEs)?**

12 Response(s)

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**9. What was the average maximum election permitted for the Health FSAs voluntarily by your clients?**

13 Response(s)

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